

Executive Summary

For more than 27 years, OpTech has partnered with Fortune 1000 organizations and government agencies to deliver the talent, technology expertise, and managed solutions needed to successfully execute complex business and technology initiatives. Founded in 1999 and headquartered in Troy, Michigan, OpTech has built a strong reputation for delivering high-quality professionals and outcome-driven solutions that help organizations accelerate innovation, improve operational efficiency, and achieve measurable results.



A Smarter Way to Deliver

OpTech is a trusted, women-owned workforce and technology solutions firm with over 27 years of experience specializing in cost-effective services:

- Intelligent Data Automation
- Scalable Delivery Teams
- Off-shore Solutions



As a preferred supplier to leading organizations in healthcare, banking, and automotive, OpTech proposes a partnership to support new and shared clients. Our SMEs and delivery teams act as an extension of your organization operating under your name, aligned to your culture, and executing under your direction enabling us to jointly deliver high-quality outcomes while reducing overall costs.

As organizations in 2026 prioritize efficiency and cost reduction, this partnership approach enables both without compromising results.



Industry Focus

- Banking/Financial Services
- Healthcare & Life Sciences
- Government & Public Sector
- Energy & Utilities
- Business Solutions – Intelligent Automations
- Automotive & Mobility
- Manufacturing & Industrial

Why OpTech?

- Outcome-Driven Engagements with clearly defined project scopes, milestones, and measurable outcomes through structured SOW delivery models.
- Accountable Delivery Teams, managing the full lifecycle, from strategy and design through implementation and optimization.
- Accelerated Transformation helping organizations modernize operations through digital transformation, data migration, AI-enabled automation, and enterprise technology solutions.

Service Offerings & Capabilities

Digital Engineering

CLOUD

- Cloud Strategy
- Cloud Migration
- Cloud Enablement
- App Modernization
- Cloud Native Development
- Site Reliability Engineering
- DevOps
- Chaos Engineering

INTELLIGENT AUTOMATION

- Robotic Process Automation
- Hyper-automation

PRODUCT ENGINEERING

- Custom App Development
- Integration
- Low-code/No-code Development
- Interactive Experiences
- Connected Medical Devices
- IoT Development
- Wearables
- Edge Computing
- Digital Twin

DIGITAL ASSURANCE

- QE Strategy
- Core Testing
- Specialized Testing

Infrastructure Management

IT SERVICE MANAGEMENT

- Change and release Management
- Incident Management
- Asset Management
- Problem Management
- Security Management

Data & Analytics

DATA ENGINEERING

- Data Strategy
- Ingestion Data Lakes & Data Warehouse
- Storage Consumption

DATA MANAGEMENT

- & GOVERNANCE
- Policies, Standards & Quality Control
- Processes for Data Business
- Integrated Data Governance
- Managed Data Services

ADVANCED

ANALYTICS, AI/ML

- Data Science
- Personalized Data Analysis Workbenches
- Natural Language Processing (NLP)
- Machine Learning & Pattern Recognition
- Image and Video Analytics

VISUALIZATION

- Intelligent & Interactive Dashboards
- Self-service BI
- Augmented BI

IT OPERATIONS MANAGEMENT

- Configuration Management
- Operational Intelligence
- Ticketing System Management
- Event Management
- Build IT business service intelligence
- Migration of existing data

Soc 2 Compliance



For the second consecutive year, OpTech has successfully completed its Type 2 Soc 2 report, with

over 381 tests conducted across 9 common controls -- all with "No exceptions noted." SOC 2 is a widely recognized security and privacy certification that ensures service providers have implemented robust controls and safeguards to protect sensitive customer data.

A SOC 2 certification is essential for organizations that handle sensitive customer data and can provide valuable security, compliance, and reputation management benefits.

Next Steps

OpTech will engage with your team to evaluate current processes, identify opportunities for optimization and modernization, and develop a customized solution proposal that outlines the recommended approach, resources, and delivery model.